



MEMORANDUM

TO: Our Valued Providers

FROM: El Paso Health

DATE: 17 August 2017

RE: Claims Must Include the NPI of the Ordering/Referring Provider

Effective October 1, 2017 Providers submitting claims for services that require an order or referral must include the NPI of the Ordering/Referring Provider on the claim. El Paso Health will deny claims with dates of service on or after October 1, 2017, for non-compliance. Federal regulation 42 CFR §455.440 compels state Medicaid agencies to require all claims for items and services which are ordered, referred, or prescribed contain the NPI of the provider who ordered, referred or prescribed the items or services. Examples of items or services which require an order, referral or prescription include, but are not limited to the following:

- Prescription drugs
- Durable medical equipment (DME) & Supplies
- Home health services (nursing, personal care, and therapy services)
- Nonemergency and Out of State Ambulance services
- Orthotics
- Prosthetics
- Laboratory
- Diagnostic Tests
- Radiology
- Radiation therapy
- Consultations (Physician service)

For institutional outpatient claims, ordering provider NPIs are submitted on the CMS-1450 claim form in field 76 or in loop 2310A on electronic claims.

For professional claims, ordering/referring provider NPIs are submitted on the CMS-1500 claim form in field 17b, or in loop 2310A with modifier DN on electronic claims. For questions please contact our Provider Relations Team at 1-915-532-3778 x1507 Monday – Friday 8am – 5pm.